Retrieving Account Login Information

This guide is designed to help you through the steps of retrieving account login information. If you can’t remember your LoginID or your Password, you can find it on the Login Page. If you have any questions, please contact the LMS administrator at lmshelp@slu.edu.

Retrieve LoginID:
Type www.heartlandcenters.com in your web browser. Choose Login Help on the bottom bar of the login page.

“Get Login ID” Page:
- When the Get LoginID page appears, type in your Last Name.
- Next, type in your email address. In order for the system to recognize you correctly, you will need to enter the same email address you used when you created your Heartland Center LMS account.
- Then, click the Get Login ID button. A confirmation message will appear saying that an email has been sent to you. To return to the Login Page, click the Return button.

Retrieve Password:
Choose Password Help on the bottom bar of the login page.

“Get Password” Page:
- When the Get Password page appears, type your LoginID (username) into the Login ID box (This is case-sensitive)
- Next, type in your email address. Make sure that it is the same one you used when you created your Heartland Center LMS account.
- Then, click the Get Password button. A confirmation message will appear. To return to the Login Page, click the Return button.